



NAKHEEL
Community Management

Community Newsletter

Al Furjan

July 2023



Message from the Chief Community Management Officer

Dear residents,

The sweltering summer is here and is synonymous with yearly travels and school breaks. For those staying back in the city, enjoy your time with family and friends - don't miss our feature on exciting deals and offers at Nakheel destinations. For the folks venturing abroad, don't miss our vacation special on prepping your home before heading out on your vacation.

The last seven months have passed in the blink of an eye, and I am thrilled to share that we have launched two popular services on our digital platform. Applying for an access card and renting a storage locker can be done at the click of a button and within the comfort of your home. And this is just the beginning.

At Nakheel Community Management (NCM), we are focussing on using technology to drive a better and more engaging experience for our residents in the coming months. With more digital services in the pipeline and a refreshed and sleek NCM website in the works, these are exciting times ahead for us. Watch this space.

Check out our feature on our dedicated Customer Engagement team which is focused on elevating customer experience to the next level. Feel free to meet them at any of the Nakheel Community Management Centres and share your feedback over a cup of coffee. They'd love to meet you.

Enjoy reading about your neighbourhood happenings and don't forget to follow us on our social media channels. From all of us at NCM, I wish you and your loved ones a safe, happy, and healthy summer.

Francis Giani

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Your Community Updates

Your community is continually being maintained and enhanced to make it an even better place to live and visit. Here's a quick look at the last quarter's highlights.



Parks Uninterrupted

Five new parks have opened for residents in Al Furjan West across Packages 11, 12, and 13. These exciting spaces include sports courts for all-time favourite ball games such as table tennis, basketball, and football. Courts are available on a first-come, first-served basis, and community rules will apply.

In addition, the new amenities feature children's play areas atop safe and colourful rubberised flooring for our younger residents to explore and have fun in equal measure. With climbing frames, monkey bars, slides, tunnels, spring riders, football goal post, basketball hoop, dish roundabouts, and a mini cycling track, playtime promises to be a fun time.

Grab the chance to play, exercise, and develop strong social bonds while building a healthier, happier, and stronger neighbourhood in the process.



Greens Streets Ahead

Our landscaping experts have been nurturing the vast stretch of open areas to maintain the green splendour across the Al Furjan Master Community.

The common area landscaping has been given a splash of colour with newly planted jatropha, yellow oleander, and colourful bougainvilleas against a backdrop of fresh ground cover, gravel, and boulders adding visual variety to this open-space design. More improvements will continue in the coming weeks in a phased manner in Packages 1 and 2.

Additionally, 40 aged trees were identified and removed for younger and healthier replacements. We have also scheduled the installation of smart irrigation systems across the landscaped areas of Packages 4 and 6.



Outdoor Gyms Abound

Mean machines at the outdoor gymnasiums in the Zone E, M, and R open parks in Al Furjan East Packages 1 and 2 have been installed and are ready to burn your calories. Add workouts on these stationary bikes, ellipticals, and crossbars to your routine with a good dose of fresh air and sunshine.

The state-of-the-art cardio equipment is great to build lean muscle and improve cardiovascular function and will leave you revitalized. Take in views of your community as you work out and make new friends in your journey towards fitness.



New Dog Waste Bins

Don't hesitate to take your canine friend on your exploration trail around the neighbourhood. We have just added 50 bright green dog waste bins fitted with bag dispensers in Al Furjan Phase 1, to help keep our pavements and parks clean and clear of anything unsightly.

Additional signage educating pet handlers about common area usage is also installed at vantage points in the community. Be a responsible pet parent and always clean up after your pet friend.



Gazebos of Beauty and Charm

The Zone R park in Al Furjan East Package 2 was the latest recipient of the ornate wooden garden gazebo, that's been making heads turn and drawing residents and families for a time of relaxed seating while enjoying the outdoors.

Meanwhile, the structures in the Zone A, M, and R parks at Al Furjan East Packages 1 and 2 received an upgrade with new floor tiles, roof tiles, wooden blocks, and a fresh coat of paint. Soak in the sights and sounds of Al Furjan at these beautiful spaces as you simply rest, meditate, or reflect while enjoying the company of your neighbours.



Say it Loud, Say It Proud

A new signage with huge lettering that reads "I love Al Furjan" has been installed at the second community roundabout, offering residents and visitors a collective catchphrase to remember the community by. Flanked by newly planted olive trees, this sign is LED-illuminated at sundown and offers quite the spectacular view.

As a physical icon and a slogan, the sign is hard to miss at more than 1.8 metres tall and 14 metres width. Visit this much sought-after photo opportunity, share your best clicks with us on our Instagram page - [@NakheelCommunities](#) and we'd love to feature your captured moments.

Coming Soon: We are adding a pop of colour and vertical grandeur with periwinkle flowers and a classic gravel design. Stay tuned to our next edition for more details.



More Power to Our Sustainability Champs

Making sustainable choices is a conscious effort and some of our young residents have been taking the lead to make a difference to reduce their carbon footprint.

Madiha Javed and Sarah Javed from Al Furjan have been crusaders for the environment and were awarded for their efforts in collecting and recycling cans within Al Furjan on a national level. The young guns didn't stop with just that – they have also been collecting paper from the neighbourhood, earning them a place in the top 10 in an initiative led by the Emirates Environmental Group (EEG).

The initiative was part of EEG's Neighborhood Recycling Project to encourage the student community to connect with their neighbours and recycle under the common goal of freeing the planet from its worsening climate conditions.

Thank you, Madiha and Sarah, for being a part of making Al Furjan a truly sustainable community.

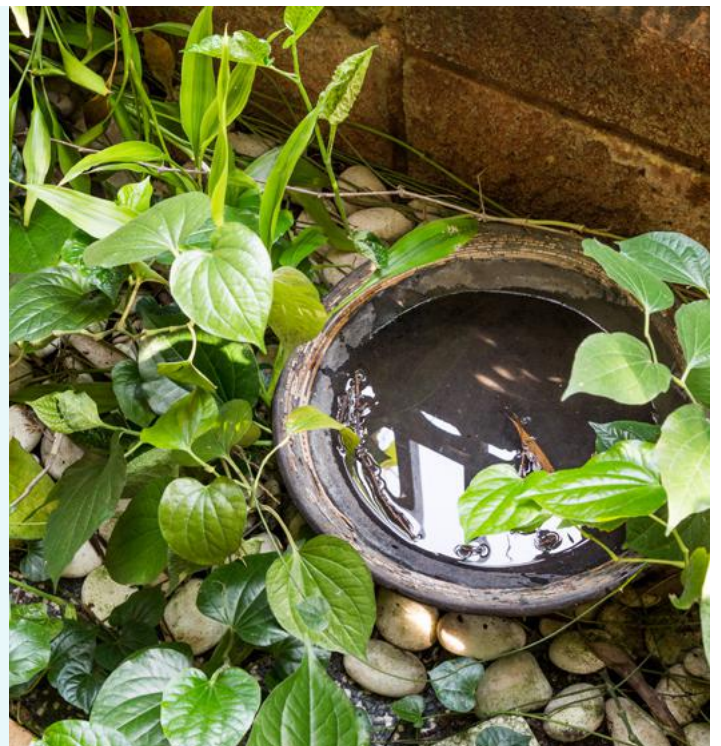
Eliminating Mosquito Breeding Sites

As the National Mosquito Control Programme entered its second phase with pest control treatments in public areas, we have been actively undertaking thermal fogging activities and scheduled safe treatments across vulnerable community common areas.

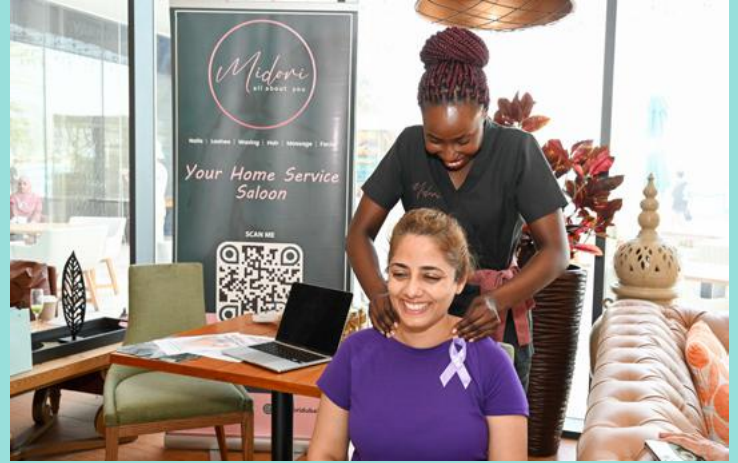
Although the mosquito menace is prevalent in cooler months, our teams repeat the activities round-the-year as a preventive measure to minimize the overall impact.

What you can do to keep mozzies at bay:

- ▶ Ensure there is no standing water in your flowerpots or garden.
- ▶ Install fly screens on open windows and doors.
- ▶ Use essential oils such as lavender and vanilla as a natural repellent for your home, and citronella while out in your gardening area.



Your Community Events



LiveWell with NAKHEEL

Our April edition celebrated hair and skin health with beauty educator and entrepreneur, Uma Ghosh, and hair specialist, Charlotte Mahaini and covered the overall effect and consequences of our environment and inner imbalances on one's hair and skin.

The LiveWell with Nakheel Retreat kicked off in May with co-curator Irina Sharma moderating talks on the restoration of health with a cooking workshop by Chef Nrupen Pottavatri. The event was a perfect mix of education, dialogue, food exploration and mindfulness practices with yoga sessions, head and neck massages, weight consultations, and a lot more. The retreat was an insight into the importance of rest, restoration, renewal, and rejuvenation.

The June edition was a special session on men's health and wellbeing, nutrition, self-care, exercise, and mental health. Here is a glimpse of our speakers, sessions, audience interactions, and highlights from these editions.

Stay tuned to our updates on www.livewell.nakheelcommunities.com.

Till then, live well.



An Eid Night to Remember

23 April was a special evening of festivities, games, tunes, and togetherness as families gathered for a community Eid celebration. Residents participated in arts and crafts, board games, face painting, hair braiding, henna painting, and game stalls, and were entertained by dancers, storytellers, and puppeteers who brought in a touch of Arabian tradition. Catch the colour and fervour from these highlights.





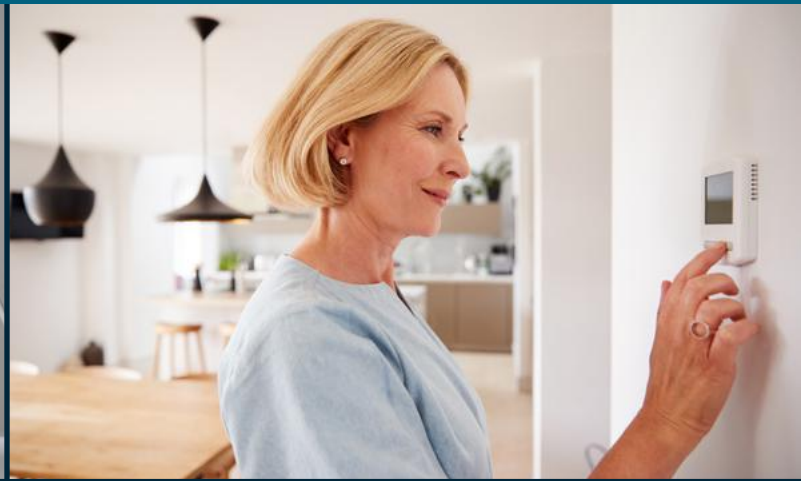
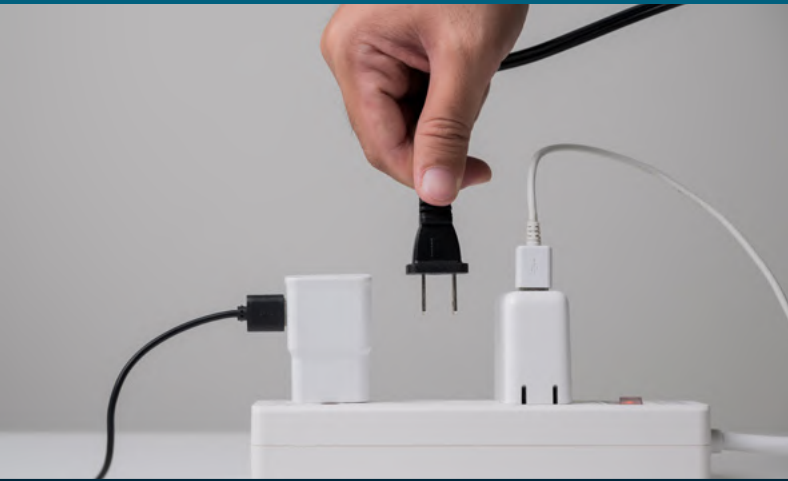
World Earth Day

Nakheel Community Management partnered with the waste and recycling service provider Veolia, in a tree planting initiative on 28 April to celebrate World Earth Day. More than 80 residents participated and laid the foundation for flowering shrubs like the red bird of paradise, bougainvillea, and yellow oleander. The activity took place in Package 1 areas of the community. Here are some memorable moments from the event.

World Environment Day

Residents in Al Furjan were gifted yellow trumpets at the community park on 05 June 2023, encouraging them to become an agent of change for the environment. As part of our green-themed activities for the Year of Sustainability, the initiative also commemorated the United Nations Environment Programme's (UNEP) celebration of World Environment Day. Here are a few glimpses from our drive during which we distributed over 950 plants.





Headed for a summer vacation trip abroad?

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Home Prep Tips for Vacation

With these pre-travel recommendations for your home and belongings, we want to help you ensure that your holiday stays relaxing and enjoyable with these easy and effective steps.

UNPLUG

non-essential home appliances before you fly out to protect them from unexpected power surges.

EMPTY

your fridge and freezer to avoid food wastage.

CLOSE

the main water supply valve to avoid damages to your property/furniture from a possible water leak.

LOCK

all doors, windows, wardrobes, and safe deposit boxes.

SECURE

your property's entrance and indoors with CCTV monitoring.

VENTILATE

Keep your AC unit switched on at 24 degrees Celsius to prevent mould formation.

LAWN CARE

Ensure irrigation timers are set for at least twice a day. Schedule a 6 AM and 7 PM setting.

SIGN UP

Register for the Dubai Police's Home Security Programme on the Dubai Police app for complimentary police patrolling while you are away.

Safe travels to you and your family.

Summer Checklist for Your Backyard Garden

Avoid planting Milkweed or Damas trees in your backyard: The Calotropis Procera plant/Milkweed may thrive in Dubai but is toxic if eaten and its sap can cause loss of vision. Meanwhile, Conocarpus or Damas trees are notorious for wreaking havoc on walls, pool structures, pipes, etc. in the roots' quest for water.

Trim overhanging branches crossing your boundary: This ensures safe passage for pedestrians and prevents rodents or other animals from using tree branches as a convenient bridge to get into your premises.

Tend to any trees where birds roost: Trim overgrown tall, thick trees and ask your gardener to thin out the side branches, where birds mostly build nests. Avoid planting trees too close to prevent perching.

Prevent pest infestation:

Remove food sources for birds and rodents such as fallen fruits or uncovered household waste. Do not feed birds or stray animals in common areas or within your premises.

Clean and clear:

Inspect storage sheds, kids' playground equipment, covered barbecues, leaf pile ups, or other secluded spots in your home periodically. Cosy nooks are a perfect nesting and hiding spot for rodents and other native wildlife.

Schedule pest control treatments:

Professional pest control treatments once a quarter in backyards and every six months inside homes are a recommended practice.

P.S: Scarecrows or shiny objects help keep the crows and pigeons away.



Beat the Heat

A health and safety reminder in the interest of residents' safety and well-being

Avoid going outdoors during the hottest times of the day.

Stay hydrated and use sunscreen.

Store water bottles for your household consumption in shade.

Water your plants early morning and during evenings to minimize evaporation.

See someone experiencing hot dry skin, convulsions and/or unconsciousness? Call a doctor/ ambulance immediately.

Do not leave children in parked vehicles or unattended next to swimming pools.

If you have painful muscular spasms (particularly in the legs, arms, or abdomen), rest immediately in a cool place and drink oral rehydration solutions containing electrolytes. Medical attention is needed if heat cramps last more than one hour.

Take extra care of your pets and schedule dog walks during late evenings. Hydration is key for animals too.

TIP: While waiting for help, move the person to a cool place, and elevate legs and hips. Place a cold pack on the neck, while fanning continuously. Try to spray the skin with water to bring down the body temperature.



Our Customer Engagement Team

At Nakheel Community Management, we push the limits to bring you community-focussed services and put YOU – our customer at the centre of our business. One such team is instrumental in creating these exceptional interactions.

Meet our dedicated Customer Engagement team that works tirelessly to build strong and lasting relationships with customers, and ensures that they feel valued, heard, and supported at every touchpoint.

Leading the force is the Director of Customer Engagement - Faraj Osman Zarif, who brings with him extensive knowledge and expertise in CX. He is joined by his Customer Engagement Manager, Fatma Alblooshi who leads the powerhouse of talented executives - Thameez, Yousuf, Michelle, Irish, Rani, and Mahra.

Together, this team is armed with a deep understanding towards serving customers, handling complaints, answering enquiries, or registering feedback, and is always ready to lend a helping hand and even provide personalized solutions.

Drop in at our Nakheel Community Management Centres in Nakheel Mall, Circle Mall, Dragon Mart, or District One Clubhouse to meet members of this crew and say hello.

Makani: Your Key During Emergencies

Your home bears a unique ten-digit identifier called the Makani number*, enabling smart easy, and effortless navigation to your residence. For independent villas, you will find this number displayed on a yellow metal plaque at the entrance of your property.

What's more, it's known for its 1 square-metre accuracy.

How does this help you?

- ▶ **To get an ambulance quickly:** In the event of an emergency, police or ambulance services can locate and reach you within minutes.
- ▶ **To get priority service:** Senior citizens, residents with critical health conditions, or people of determination can sign up for Dubai Police's Priority Service using their Makani number.
- ▶ **No lost packages:** You can share your Makani number with your delivery personnel to ensure accurate delivery of your items.

What you can do

Educate members of your household and domestic help about your property's Makani number and its importance.

IMPORTANT NUMBERS TO REMEMBER

Police – 999 | Ambulance – 998 | Fire Department – 997

Coastguard – 996 | Electricity Failure – 991 | Water Failure – 922

**where applicable*



Rule Refresher on Parking Shades



Your community is governed by Community Rules, which aim to create an environment in which all residents can maximize the enjoyment of the community and amenities.

We have recently observed villa owners installing parking shades (mostly spilling over into the common areas) without obtaining home modification permits. Not only does this breach your Community Rules, but also poses a safety risk to pedestrians, wheelchair users, strollers, bicycle users and others.

Please note that in case of non-compliance, it may result in a Notice of Violation followed by penalties and further escalations to relevant authorities. These rules are intended to create a serene, attractive, and safe environment for the families, children, neighbours, and visitors of the community and master community.

What can be done?

- ▶ Browse through all the applicable rules and regulations, villa design guidelines and relevant documents of your community on www.nakheelcommunities.com.
- ▶ Apply for an NOC from Nakheel by writing to Planning.Approvals@nakheel.com.

Seen our latest story that's been creating Instagram waves?

Follow us and stay tuned for exciting announcements.

Catch all the buzz and fun on our social media channels.



@NakheelCommunities



Nakheel Communities



@NKLCommunities



Do You Have a Winning Garden?

We invite you to participate in our annual home garden contest and **win BIG**.

Showcase your green thumb and get rewarded for your talent in gardening and landscaping.

Registrations will open by October 2023 and gardens will be evaluated in the following weeks. Winners will be declared in January 2024. Qualification criteria include aesthetic appeal, design, elegance, innovation, diversity, and water conservation efforts.

Watch this space.

1 Year
of community usage
charges paid by
NCM on your behalf

Road Safety Advisory

With safety and wellbeing remaining our priority, we've teamed up with the Roads and Transport Authority (RTA) for a series of initiatives to remind, educate and enlighten residents on all things road safety.

The campaigns include motorist, pedestrian, and e-scooter safety, with handy tips on keeping our roads and people safe. RTA will also join us at some of our community events this year to provide guidance and advice to all road-users.



حافظ على صيانة المركبة وتفقدتها باستمرار

تجنب الحوادث الناجمة عن الأعطال الميكانيكية

Maintain your vehicle with continuous inspections

Avoid accidents caused by mechanical failures



مبادرة توعوية بدعم من
Safety initiative supported by

rta.ae



Would you like to reach us for feedback or suggestions?

We are happy to help.



Call us at
800 NAKHEEL (6254335)



Write to us at
help@nakheelcommunities.com



Visit
nakheelcommunities.com



Reach us on WhatsApp at
800 NAKHEEL

Residents' Recipe Corner

The sun is out and it's time for a thirst quencher. Our resident from Azure Residences, Lucas Abreu Bertolini has been juicing it up with her tasty and tropical Pink Panther Mocktail.

This sunny-day drink incorporates the flavours of a piña colada with strawberry mixed in and is pretty in pink and super delicious.

Ingredients

- ▶ Crushed ice – 3 cups
- ▶ Pineapple juice – three-fourth cup
- ▶ Canned coconut milk – three-fourth cup
- ▶ Cream of coconut – half cup
- ▶ Strawberry sauce or homemade strawberry freezer jam – quarter cup
- ▶ Pineapple and strawberry slices – to garnish

Method

- ▶ Pour in ice, pineapple juice, coconut milk, cream of coconut, and strawberry sauce into a blender. Blend until the ice is crushed to the desired consistency.
- ▶ Pour into glasses and garnish with pineapple and strawberries.



Spend Your Best Summer Ever with Nakheel

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Explore an array of hotels and dining options on Palm Jumeirah. Unwind, sip and relax by crystal clear waters.

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AT PALM JUMEIRAH

The Club
PALM WEST BEACH

Club
Vista Mare

NAKHEEL MALL
PALM JUMEIRAH


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Terms & conditions apply



For bookings info@nakheelmarinas.com

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Nakheel Community Management

Our primary objective is to manage and maintain the wellbeing of your community. As such, we provide a broad spectrum of comprehensive management services.

18

Master Communities

50,000+

Units

700,000+

Residents

Standards that help maintain our communities



Industry Recognitions



Reach out to us



help@nakheelcommunities.com



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