



NAKHEEL
Community Management

Community Newsletter

District One - Buildings

July 2023



Message from the Chief Community Management Officer

Dear residents,

The time of the year synonymous with yearly travels and school breaks is here. For those staying back in the city, enjoy your time with family and friends - don't miss our feature on exciting deals and offers at Nakheel destinations. For those venturing abroad, don't miss our vacation special on prepping your home before heading out on your vacation.

The last seven months have passed in the blink of an eye, and I am thrilled to share that we have launched two popular services on our digital platform. Applying for an access card and renting a storage locker can be done at the click of a button and within the comfort of your home. And this is just the beginning.

At Nakheel Community Management (NCM), we are focussing on using technology to drive a better and more engaging experience for our residents in the coming months. With more digital services in the pipeline and a refreshed and sleek NCM website in the works, these are exciting times ahead for us. Watch this space.

Check out our feature on our dedicated Customer Engagement team which is focussed on elevating customer experience to the next level. Feel free to meet them at any of the Nakheel Community Management Centres and share your feedback over a cup of coffee. They'd love to meet you.

Enjoy reading about your neighbourhood happenings and don't forget to follow us on our social media channels. From all of us at NCM, I wish you and your loved ones a safe, happy, and healthy summer.

Francis Giani

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Your Community Updates

Your community is continually being maintained and enhanced to make it an even better place to live and visit. Here's a quick look at the last quarter's highlights.



Summertime with Lagoon Time

Exciting news! The lagoon located at Phase 3 is now open to residents. With a fabulous shoreline, white sands, sun loungers, clear waters, and more, the unique man-made Crystal Lagoon is filled with sweet water and spans a length of 1.5 kilometres.

Gather your family and friends and spruce up your weekends with a refreshing swim or lounge at the beachfront on any of our newly installed sunbeds sitting under large beach umbrellas.

Take in the sights and sounds of the lapping waves and stroll along the pristine sands after a day's work. This amenity is yours to enjoy and cherish.



Hello Neighbour

Homeowners and tenants of Residences 5, 15, and 16 are ready to move into the community and we are excited to welcome our newest residents at the mid-rise to the neighbourhood.

Residences 5 is a seven-storey building and home to 73 apartments, Residences 15 and 16 are both nine-storey buildings housing 95 apartments each and a children's play area on the podium levels.

We look forward to seeing all our residents meet and participate in our upcoming community campaigns and events, as part of our aim to build happiness and a sense of belonging.

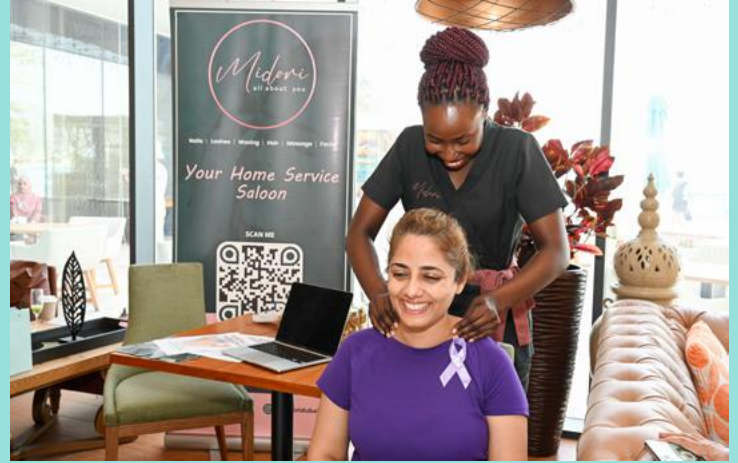


All Roads Lead to Gate 5

Entering and exiting your community is now easier and more convenient with the opening of Gate 5.

The new gate sits at the mouth of roads on either side – one for ingress and the other for egress from the community. Adding a natural welcoming experience to this gate is a bed of pretty pink and white periwinkles painting a grand entrance into the community.

Your Community Events



LiveWell with NAKHEEL

Our April edition celebrated hair and skin health with beauty educator and entrepreneur, Uma Ghosh, and hair specialist, Charlotte Mahaini and covered the overall effect and consequences of our environment and inner imbalances on one's hair and skin.

The LiveWell with Nakheel Retreat kicked off in May with co-curator Irina Sharma moderating talks on the restoration of health with a cooking workshop by Chef Nrupen Pottavatri. The event was a perfect mix of education, dialogue, food exploration and mindfulness practices with yoga sessions, head and neck massages, weight consultations, and a lot more. The retreat was an insight into the importance of rest, restoration, renewal, and rejuvenation.

The June edition was a special session on men's health and wellbeing, nutrition, self-care, exercise, and mental health. Here is a glimpse of our speakers, sessions, audience interactions, and highlights from these editions.

Stay tuned to our updates on www.livewell.nakheelcommunities.com.

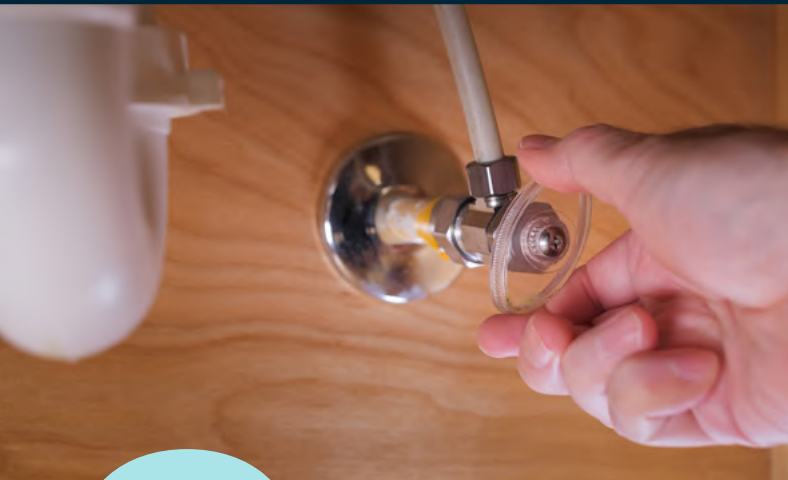
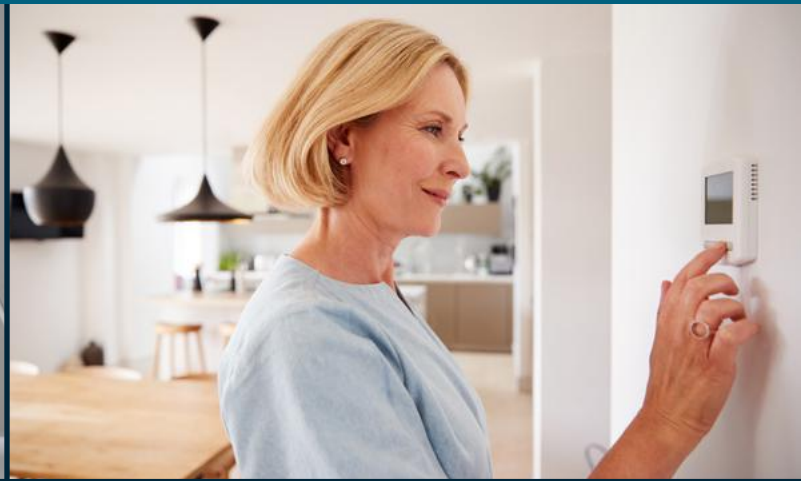
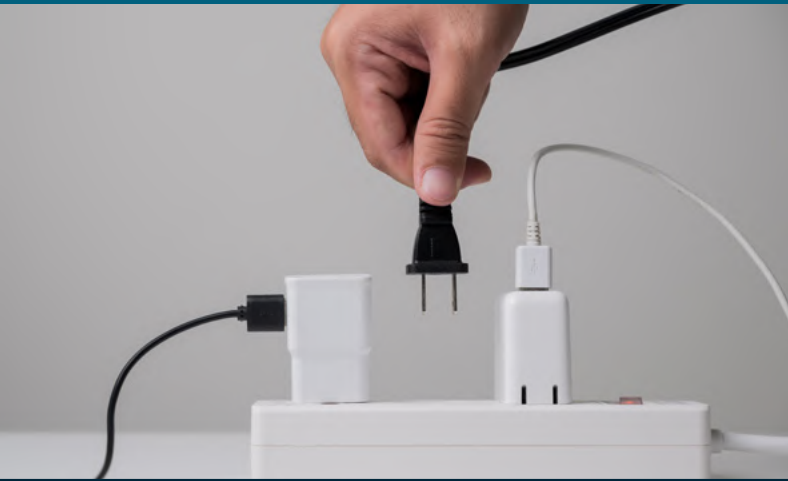
Till then, live well.





World Environment Day

Residents in District One were gifted an indoor house plant on 05 June 2023, encouraging them to become an agent of change for the environment. As part of our green-themed activities for the Year of Sustainability, the initiative also commemorated the United Nations Environment Programme's (UNEP) celebration of World Environment Day. Here are a few glimpses from our drive during which we distributed over 2,000 plants.



Headed for a summer vacation trip abroad?

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Home Prep Tips for Vacation

With these pre-travel recommendations for your home and belongings, we want to help you ensure that your holiday stays relaxing and enjoyable with these easy and effective steps.

UNPLUG

non-essential home appliances before you fly out to protect them from unexpected power surges.

EMPTY

your fridge and freezer to avoid food wastage.

CLOSE

the main water supply valve to avoid damages to your property/furniture from a possible water leak.

VENTILATE

Keep your AC unit switched on at 24 degrees Celsius to prevent mold formation.

LOCK

all doors, windows, wardrobes, and safe deposit boxes. Do not leave unsecured items on your balcony that can be easily removed.

FIND

a reliable person to care for your indoor plants so that everything will be safe, healthy, and happy when you return.

DISPOSE

Take out any last bit of trash before you head out.

INFORM

your community security and provide them with your emergency contact number.

Safe travels to you and your family.

Building Safety Advisory



Smoking while in common areas, is allowed only in designated areas.



Parking of bicycles is allowed in designated areas only.



Throwing cigarette butts from balconies or in common areas is prohibited.



Common corridors must not be used to store shoe racks, clothing racks, bicycles, water cans, garbage, or other furniture.



Barbecuing in balconies, terraces or common areas is prohibited.



Do not block firefighting equipment such as risers or fire hose reels in corridors as they hamper firefighting efforts during emergencies.



Beat the Heat

A health and safety reminder in the interest of residents' safety and well-being

Avoid going outdoors during the hottest times of the day.

Stay hydrated and use sunscreen.

Store water bottles for your household consumption in shade.

Water your plants early morning and during evenings to minimize evaporation.

See someone experiencing hot dry skin, convulsions and/or unconsciousness? Call a doctor/ ambulance immediately.

Do not leave children in parked vehicles or unattended next to swimming pools.

If you have painful muscular spasms (particularly in the legs, arms, or abdomen), rest immediately in a cool place and drink oral rehydration solutions containing electrolytes. Medical attention is needed if heat cramps last more than one hour.

Take extra care of your pets and schedule dog walks during late evenings. Hydration is key for animals too.

TIP: While waiting for help, move the person to a cool place, and elevate legs and hips. Place a cold pack on the neck, while fanning continuously. Try to spray the skin with water to bring down the body temperature.



Our Customer Engagement Team

At Nakheel Community Management, we push the limits to bring you community-focussed services and put YOU – our customer at the centre of our business. One such team is instrumental in creating these exceptional interactions.

Meet our dedicated Customer Engagement team that works tirelessly to build strong and lasting relationships with customers, and ensures that they feel valued, heard, and supported at every touchpoint.

Leading the force is the Director of Customer Engagement - Faraj Osman Zarif, who brings with him extensive knowledge and expertise in CX. He is joined by his Customer Engagement Manager, Fatma Alblooshi who leads the powerhouse of talented executives - Thameez, Yousuf, Michelle, Irish, Rani, and Mahra.

Together, this team is armed with a deep understanding towards serving customers, handling complaints, answering enquiries, or registering feedback, and is always ready to lend a helping hand and even provide personalized solutions.

Drop in at our Nakheel Community Management Centres in Nakheel Mall, Circle Mall, Dragon Mart, or District One Clubhouse to meet members of this crew and say hello.

Makani: Your Key During Emergencies

Your building bears a unique ten-digit identifier called the Makani number, enabling smart easy, and effortless navigation to your residence. You will find this number displayed on a yellow metal plaque at your building lobby or entrance.

What's more, it's known for its 1 square-metre accuracy.

How does this help you?

- ▶ **To get an ambulance quickly:** In the event of an emergency, police or ambulance services can locate and reach you within minutes.
- ▶ **To get priority service:** Senior citizens, residents with critical health conditions, or people of determination can sign up for Dubai Police's Priority Service using their Makani number.
- ▶ **No lost packages:** You can share your Makani number with your delivery personnel to ensure accurate delivery of your items.

What you can do

Educate members of your household and domestic help about your property's Makani number and its importance.

IMPORTANT NUMBERS TO REMEMBER

Police – 999 | Ambulance – 998 | Fire Department – 997

Coastguard – 996 | Electricity Failure – 991 | Water Failure – 922



Seen our latest story that's been creating Instagram waves?

Follow us
and stay tuned
for exciting
announcements.

Catch all the
buzz and
fun on our
social media
channels.



@NakheelCommunities



Nakheel Communities



@NKLCommunities

Road Safety Advisory

With safety and wellbeing remaining our priority, we've teamed up with the Roads and Transport Authority (RTA) for a series of initiatives to remind, educate and enlighten residents on all things road safety.

The campaigns include motorist, pedestrian, and e-scooter safety, with handy tips on keeping our roads and people safe. RTA will also join us at some of our community events this year to provide guidance and advice to all road-users.



حافظ على صيانة المركبة وتفقدتها باستمرار

تجنب الحوادث الناجمة عن الأعطال الميكانيكية

Maintain your vehicle with continuous inspections

Avoid accidents caused by mechanical failures



مبادرة توعوية بدعم من
Safety initiative supported by

rta.ae



Would you like to reach us for feedback or suggestions?

We are happy to help.



Call us at
800 NAKHEEL (6254335)



Write to us at
help@nakheelcommunities.com



Visit
nakheelcommunities.com



Reach us on WhatsApp at
800 NAKHEEL

Residents' Recipe Corner

The sun is out and it's time for a thirst quencher.

This sunny-day refresher incorporates the flavours of cranberry, basil, and lime and is pretty in its crimson avatar. Try it out for your next luncheon and this sweet, fresh vibrance is sure to be a crowd-pleaser.

Red Velvet Mocktail

Ingredients

- ▶ Water – 1 cup
- ▶ Sugar – 1 cup
- ▶ Basil leaves - half cup + half cup
- ▶ Unsweetened cranberry juice – 2 cups
- ▶ Fresh lime juice – quarter cup
- ▶ Chilled club soda – 1 litre
- ▶ Lime slices – 4
- ▶ Fresh cranberries – 1 cup

Method

- ▶ In a medium saucepan over medium-high heat, bring water and sugar to a boil. Stir to dissolve sugar. Add the basil leaves and remove the pan from the heat. Let steep for 20 minutes.
- ▶ Strain the syrup and let it cool for at least one hour.
- ▶ In a large pitcher, combine the syrup, unsweetened cranberry juice, and fresh lime juice.
- ▶ Fill the pitcher with the soda, then add the lime slices, fresh cranberries, and the remaining basil leaves.
- ▶ To serve, pour the mocktail over ice, top each with a splash of soda, and garnish with basil.



Spend Your Best Summer Ever with Nakheel

Delight in a Relaxing Retreat

Explore an array of hotels and dining options on Palm Jumeirah. Unwind, sip and relax by crystal clear waters.

StaycationOnPalm.com

West Beach
AT PALM JUMEIRAH

The Club
PALM WEST BEACH

Club
Vista Mare

NAKHEEL MALL
PALM JUMEIRAH

THE VIEW
AT THE PALM

نخيل
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Staycation on Palm Jumeirah

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Explore an array of spas and lifestyle destinations on Palm Jumeirah. This is your time to relax!

StaycationOnPalm.com

Fairmont THE PALM | **Hilton** GARDEN COURT | **MARRIOTT RESORTS** PALM JUMEIRAH | **THE COLLECTION** SINCE THE PALM | **Radisson** RED CARPET RESORTS | **ST REGIS** THE PALM | **TAJ** EXOTICA RESORT & SPA THE PALM | **VOCO** THE PALM

NAKHEEL MARINAS
Palm Jumeirah

An overnight yacht staycation starting from **AED 10** Per meter for 10m

Terms & conditions apply



For bookings
info@nakheelmarinas.com



نخيل
NAKHEEL



Nakheel Community Management

Our primary objective is to manage and maintain the wellbeing of your community. As such, we provide a broad spectrum of comprehensive management services.

18

Master Communities

50,000+

Units

700,000+

Residents

Standards that help maintain our communities



Industry Recognitions



Reach out to us



help@nakheelcommunities.com



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Nakheel Communities



My Nakheel App